# be-easy

Functional description of the Beafon Launcher be-easy for smartphones and tablets

EN

Dear Beafon smartphone and tablet user,

Thank you for choosing a Bea-fon model.

The Bea-fon Team hopes you have fun and enjoy using your new device.

#### Important:

Please make sure you always use the latest versions of the apps for security reasons and to take advantage of the latest features.

How to update an Android app

- 1. Open the Google Play Store app ▶.
- 2. At the top right, tap the profile icon.
- 3. Tap Manage apps and devices. Apps with an update available are labelled "Update available".
- 4. Tap Update.

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#### Android menu key functions

Android<sup>™</sup> uses three virtual menu keys:

- 1. Back key: Pressing this key mostly changes one screen view to the last screen view, for example, a submenu to the main menu of an application. When you get back to the first view of an application (e.g. Main menu) after pressing this key several times, the application is often terminated by another keypress. However, many applications continue to run in the background and can only be completely terminated by a task manager. This key is also used in some games to pause the current game.
- **2. Home key:** If you press this key, the active application will continue to run in the background and you will enter the Home page of the launcher. Pressing and holding the key for approx. 2 seconds opens Google Assistant.
- 3. Menu key: This key shows a list of active apps in the background.



# Android status bar icon description

Symbol	Description	
	Reception strength	
	The vertical bars show the strength of the reception of your network operator.	
26/36/	Network connection type	
20/30/ AG	The difference between 2G, 3G and 4G is mainly in the data transmission	
40	speed.	
	Airplane mode	
4	When the airplane mode is enabled, the mobile communication units (mobile,	
T	Bluetooth, and Wi-Fi) are switched off. As a result, radio waves are no longer	
	transmitted. However, you can still use all other functions.	
	New messages	
	This symbol is displayed when you receive a new message.	
	Headset	
	This symbol is displayed when headphones are plugged in.	
▼	Missed calls	
	This symbol is displayed when you did not answer a call.	
<b>₹</b> →	Call forwarding	
$\mathbf{V}$	This symbol is displayed when all calls are being forwarded.	

	Alarm
Ē	Enables at least one entry in the alarm and performs the set action (ringing or
	vibration) at the set time in the future.
	Roaming
Р	This symbol is displayed if your SIM card is in a foreign network (also for
ĸ	virtual network operators). Note: Additional costs may apply when using your
	phone abroad.
¢	Bluetooth
1	This symbol is displayed when the Bluetooth function is switched on.
	Wi-Fi Connection interrupted; there may be many reasons:
	No IP address assigned due to poor connection or the DHCP server is
T	configured incorrectly.
	DNS server can not resolve the Internet address or is not responding
	"no Internet connection": Server is not responding.
0	Location detector
	The app detects and/or queries the current location.
C	GPRS
G	The device is connected to the GPRS network for mobile data
.t.	USB
4	The device is connected to another device via USB.
	Battery indicator
<b>4</b>	Indicates the battery charge level. In addition, indicates that the device is
	currently being charged.

# Switching the telephone on/off

To switch on the device, press and hold the on/off button for 2-3 seconds.

With a SIM card in the unit and the PIN code active, you will be prompted to enter your PIN code; please enter it and confirm with the check mark on the display.

Keep the power key on the right-hand side of the phone pressed for 2-3 seconds to call up the menu to turn off the phone.



## Enabling/disabling the PIN code

The code from the network operator provided with the SIM card prevents unauthorised use of the card. You can enable or disable the PIN code in the menu: *Settings – Android Settings – Security – SIM Card Lock.* 

#### Setting up the Bea-fon user interface

After the initial setup, you should be in the Beafon main settings.

You will be prompted for some permissions; please confirm all of them (ALLOW) so you can make full use of the Beafon Launcher.



## Launching the Bea-fon user interface

After the initial setup, you should see the Bea-fon interface. If you still see the Android interface, then proceed as follows to launch the Bea-fon Desktop:

Go to the menu item: Settings – Android Settings – Apps & Notifications – Standard Apps.

Search for the desktop icon  $\bigcirc$  in the app list and tap on it.

Also, make sure that the other two Bea-fon apps (Telephony and Messaging) have been set as default.

In the Bea-fon Desktop, you will be prompted for a few permissions necessary for the app to run correctly.

In the "Standard Apps" window that opens automatically, go to the "Launch App" menu item and select "Desktop" to enable the Bea-fon interface as default.

←	Standard-Apps	۹
G	Assistent & Spracheingabe Google	
•	Browser-App Fotos	
0	Start-App Beafon Desktop	
•	Standard-App für Telefonie Beafon SOS Notruf	
	<b>SMS-App</b> Beafon Mitteilungen	
	Links öffnen	

Note: You can use the following menu item to change the desktop interface: Menu item: Settings – Android Settings – Apps & Notifications – Standard Apps.

#### be-easy lock screen

The following information can be found on the lock screen:

- Network signal and battery status
- Time with date and weekday
- Weather display is also shown on the lock screen (optional)
- Torch function is also available
- Lock symbol to unlock the screen
- In addition, information about missed calls or unread messages is displayed.



Note:

With both lock screens active (Beafon and Android), the Android lock screen can be disabled using the following menu item: Settings – Android Settings – Security – Screen Lock: Select "NONE".

## Unlocking the screen

Briefly press the power key to enable the display.

To unlock the keypad/screen, move the lock icon in any direction until the "lock" opens and turns green and vibrates, and then release the lock icon.



#### Managing the lock screen

If the lock screen is password or pattern protected, you must enter a password or pattern to unlock the screen.

The lock screen can be managed in the following menu item:

"Settings – Lock screen settings". The following setting options are available:

- 1. Lock screen: The screen can be locked or unlocked by simply swiping the screen (screen lock is recommended to avoid unintentional actions).
- 2. Lock screen with password assignment: To unlock the screen, you must enter the password, which can be defined here.
- 3. Lock screen with unlock pattern: To unlock the screen, you must enter the pattern, which can be defined here.
- 4. Please use your finger to create any pattern with the dots, as shown below.

### Managing the lock screen



Important: Make sure you remember the password or pattern; there is no way you can bypass this security feature!

#### **Bea-fon Desktop**

The Bea-fon Desktop is a user interface that vastly improves the user experience.

The Bea-fon Desktop consists of three sections that can be filled with tiles:



#### Bea-fon Desktop – Home page

Home page of the Bea-fon interface



#### Bea-fon Desktop - Home page

The Home page is the initial screen.

The navigation keys (in the middle) always take you back to the Home page.



Use the left navigation key to go to the Photo contacts and scroll to the left; use the right navigation key to switch to the Apps and scroll to the right.

The Home page includes additional information such as weather, date and time and information about missed calls and unread messages.

The Home page can accommodate multiple tiles. By default, the most important standard apps have already been placed on the Home page and can be changed as desired.



#### Note:

The desktop with all tiles can be reset to defaults in the following menu: Settings – Desktop settings.

#### Bea-fon Desktop – Apps page

Swiping the screen from right to left with your finger or pressing the left navigation key takes you from the Home page to the Apps page. This page includes some already preinstalled standard apps.

To call up the app, briefly tap the desired tile.

The phone vibrates briefly as confirmation (depending on the setting).



### Bea-fon Desktop – Photo contacts page

To get from the Home page to the Photo contacts section, swipe the screen from left to right with your finger. By default, this page is empty and can be filled with contacts. To call the person, briefly tap the desired tile.

The phone vibrates briefly as confirmation of the dialling process.



Quick settings:

Tapping briefly on the orange semicircle

pushes the menu down from the top; tapping repeatedly on the A icon closes the menu:



## Signal strength

Displays the network operator signal reception strength with 5 bars.

#### Weather display

Displays the current weather with location, temperature and altitude.

The following functions are available:

- A. To open the weather forecast, briefly tap the weather display.
- B. To update the weather location, keep the weather display pressed (positioning must be enabled). The weather display pulsates during positioning.

The weather display can be managed in the following menu item:

"Settings - Display settings"

The following setting options are available:

**Show weather:** When turned on, the weather is displayed on the lock screen and Home page.

Weather location: Shows the exact weather address and can be updated with a tip.



## Notifications

Missed calls or unread messages are displayed on the Home page and lock screen. You can view details in the respective window by briefly tapping the notification icon in the information bar.

Missed calls take you to the call list and unread messages to the respective default messenger.

After viewing the information, the notification icon disappears from the display.



#### Tiles

There are three different tile types:

Photo contact tile	Tile group	App tile
Jana		Einstellungen
Photo contact tiles can be added to the Photo contacts section and the Home page.	You can create group tiles in all sections and give them names.	You can add app tiles in the Apps section and the Home page.
Photo contacts	Home page	Apps

## Tile edit mode

#### Deleting tiles

To enter the edit mode, proceed as follows:

- 1. Press and hold down any tile for at least three seconds.
- 2. The desktop will switch to edit mode.
- 3. All tiles are now in edit mode and marked with a red symbol. Briefly tap this symbol to remove the tile.



4. To exit the edit mode, press and hold a tile, "Back" or "Home page" key.



#### Tile Edit mode - Smartphone Layout

You can change the number and size of the tiles.

- 1. Switch to the edit mode.
- 2. Press on the left field.

This option applies to all three sections:

Home page, Photo contacts and Apps



## Rearranging the tiles

- 1. To rearrange any tile, press and hold down the tile to be rearranged for approx. 2 seconds.
- 2. A brief vibration and wobble of the tile indicates that it is now ready for rearrangement.
- 3. Without releasing your finger, you can now move the tile as desired to the respective section over several pages.
- 4. After the tile has been moved to the desired position, you can release your finger and the rearranged tile will remain in that position.



Adding the tile

To add a tile, proceed as follows:

Press and hold the menu icon at the bottom right of the screen for about 2 seconds to call up the menu.

The menu items differ slightly depending on the section and status.

After selecting "Add apps" and "Add contact", a selection list opens.



## Adding the tile

After selecting "Add app" or "Add photo contact" (depending on the section in which the menu was accessed), a selection list containing the apps or contacts available on the phone appears.

The following options are available:

- **Single selection**: if you select an app/photo contact with a brief finger tap, the selection window will close and the tile will appear on the last position of the respective section.
- **Multiple selection**: if you keep one of the listed objects pressed, you will switch to multiple selection and a green check mark will appear near the selected object.
- You can select one app at a time with a quick tap.
- To confirm the selection list, use the symbol in the upper right-hand corner of the screen.



## Search function

To enable the search function, tap the magnifying glass symbol.



- 1. A text field will appear and the virtual keyboard will come up.
- 2. While entering the first few letters of the app you are searching for, the filter will display the search result in real time.
- 3. Tapping the app being searched for closes the selection window, with the tile added to the bottom of the last page.



### Desktop menu description

Available menus in the three different sections



#### Creating tile groups

Tile groups allow combining multiple apps into one tile.

- Tile groups can be rearranged, deleted and created as desired.
- Tile groups can be created in all sections.
- One tile group can accommodate up to four tiles.

To create a tile group, proceed as follows:

- 1. Press and hold the menu icon icon at the bottom left for about 2 seconds to call up the menu.
- 2. Select "New group" from the menu.
- 3. Use the virtual keyboard to enter the name of the group (optional) and confirm with *"OK"*. It is not necessary to give the group a name.



at the top right to open the menu.

5. Select up to four desired apps, contacts or links (websites).



#### Deleting groups / tiles

To delete a tile group, see "Tile edit mode" on page 47. To delete a single tile from a group, proceed as follows:

- 1. Open the respective tile group.
- 2. To delete or edit one or more tiles, press and hold down any tile for at least three seconds.
- 3. The tile group will switch to edit mode.
- 4. All tiles are now in edit mode and marked with a red X symbol. Briefly tap this symbol to remove the tile.



#### Renaming tile groups

To rename a tile group, proceed as follows:

- 1. Open the respective tile group.
- 2. Tap the menu symbol **b** to open the menu.
- 3. Select "Rename group"
- 4. Use the virtual keyboard to change the title and confirm with *"OK"*.



#### Tile colour editor

Allows the tiles to be individually designed and highlighted in colour. The tile colour editor can be found in the following menu:

- 1. Change the desktop to edit mode.
- 2. Another symbol will appear next to the menu symbol.
- 3. To call up the colour editor, press this symbol.



Edit mode	Multiple selection	Note
IB° 12:34   Wien Friday   8. April 2022	Kachel Farbeneditor	The tile edit mode can be disabled in the following menu item: Settings – Desktop settings.

#### Tile colour editor function

The tile colour editor contains the following settings:



#### Tile colour editor example

Open the colour editor to colour a tile. In this example, a photo tile is shown.

After the colour selection has been adjusted by means of the colour control, confirm with *"OK"* to return to edit mode.



The tile colour editor symbol is also the preview for colour adjustment.

Now briefly tap each tile to change its colour.

Press the tile again to return to the previous colour.

Note:

If a tile has already been coloured and enters the edit mode, you can apply the colour value of this tile in the tile colour editor settings.



### Battery status indicator

This symbol indicates the battery charge level of the phone.
When this symbol appears, the battery is low and must be charged. In addition, a red LED flashes.
The battery indicator pulsates blue while the battery is charging; when it is fully charged, the symbol turns green again.



Time and date:

Briefly tapping on the time or date display calls up the alarm clock.

Pressing and holding the time or date display calls up the calendar.

Alarm: You can set several alarms. If an alarm is active, the alarm symbol 🔞 will be displayed in the system status bar.

Calendar: You can set reminders.

Home page	Alarm	Calendar	Note
IB <sup>a</sup> Vien IB <sup>a</sup> Vien IB <sup>a</sup> Vien IB <sup>a</sup> Vien IB <sup>a</sup> Vien IB <sup>a</sup> Vien IA <sup>a</sup> Vien Vien Vien Vien Vien Vien Vien Vien	Image: Solution of the second seco	Image: style	Setting up alarm clock/calendar entry: To create a new alarm clock/calendar entry, press the plus icon. Use the toggle switch to turn the alarm clock on or off.

#### Notification

#### **Tile information symbol**



The tile shows 1 or this 1 information icon when a notification is sent to an

installed app or contact and is unread. The information symbol will disappear once the respective notification has been read.

Home screen	Note
Image: state	User authorisation You must enable user rights for the Beafon Desktop to use this function. Menu: Android Settings – Apps % Notifications – select "be-easy Desktop" and open Notifications.

#### Create new contact

Overview of the Bea-fon interface contact form



## Contact form

To create a contact, proceed as follows:

- 1. Select the Home page section or the Photo contacts page.
- 2 Keep the menu symbol pressed for 2 seconds to open the menu.
- 3. Select "New contact" in the menu to open the contact form.
- 4. Tap in the respective field to fill it out.

#### Note:

- Name and phone number are required fields and should be completed before the contact is saved.
- Alternatively, several pages with fields are available; swipe to the left to call up further fields.





# Symbol description

The following symbols are used in the Bea-fon Desktop.

	Menu symbol to open a menu which allows access to various functions.
≪	Back symbol to exit a window.
	Tile colour editor symbol to call up the colour editor. This symbol also serves as a preview of the set colour combination.

# Navigation keys

These keys are used to scroll to the desired pages. **Description:** 



Tapping the left key changes to the Photo contacts page and scrolls to the last page.



Tapping the right key changes to the Apps page and scrolls to the last page.



Use the middle key to enter the Home page.

# App history



Keep the middle key pressed to list the history of the 5 most frequently accessed apps, which can also be used to start

the apps or delete them from the list.



Briefly tapping the arrow key or the navigation key closes the App history window.



## Phone functions (only for devices with SIM function) Making a call



The phone app is the phonebook, call list and dialler in one.

Tap the phone app tile to open the phone app.

The phone app consists of 3 pages and starts with the call list page.

Tap the symbols to access the respective window.

	Favourites
B	Call list
2	Phonebook





## Call list

The call list shows missed calls, dialled calls, and received calls. The newest entries are at the top of the list.

To call up the phonebook, proceed as follows:

- Tap the "Phonebook" tile.
- One of the three pages (last opened) will appear.
- Use your finger to swipe to the desired contact and tap it.
- To make a call, press the handset symbol
- Tap the red symbol to cancel or end the call.

# Dialling the number

The dialler can also be found in the phone app. To call up the phonebook, proceed as follows:

- Tap the "Phonebook" tile.
- Tap the dial symbol (III)
- Enter the number.
- Tap the green handset symbol 🕓 to make a call.
- Tap the red handset symbol 🔿 to end the call.





#### Making a call from the phonebook

The phonebook displays a list of stored contacts.

To call up the phonebook, proceed as follows:

- Tap the "Phonebook" tile.
- Use your finger to swipe to the desired contact and tap it.
- To make a call, press the handset symbol
- Tap the red symbol to cancel or end the call.

# Contacts in Favourites

The most frequently called contacts can be found in favourites. As an option, contacts can also be added manually to favourites. To call up favourites, proceed as follows:

To call up favourites, proceed as folio

- Tap the "Phonebook" tile.
- Tap the favourites symbol  $\square$ .
- Use your finger to swipe to the desired contact and tap it.

Use the back key to return to the previous window, or the home key to go back to the Home page.





## Call

The following options are available during the call:

- Mute
- Dial keys
- Speaker (hands-free mode)
- Add (conference call)
- Hold (put call on hold)
- Red handset symbol is used to end the call

#### Note:

- If you mute your own microphone, you will still hear your call partner.
- You can also press the home key below during a call and continue to use your phone as usual. This is useful, for example, if you want to share a phone number from your phonebook with your call partner.



#### Incoming call

For an incoming call, the following options are available:

- Swipe the handset symbol upwards to accept a call.
- Decline a call by swiping the green handset symbol down.
- Tapping the message icon in the bottom left corner of the screen sends predefined messages via SMS to the caller.
- Pressing the volume keys on the side mutes the incoming call.

#### Note:

- When you receive a call and the display is on, an info box appears at the top with an incoming call.
- There you can click on the decline or accept keys.



## Messages (devices with SIM function)



You can receive and send messages depending on the network operator.

#### Important:

The "Bea-fon Messages" app is not preinstalled by default! You can download this app from Google Play for free and install it. During installation, confirm the permissions requests and use it as the default messenger. You must install the Bea-fon Messages app to be able to use the SOS and Security Zone apps.

To call up messages, proceed as follows:

- Tap the messages tile (messenger).
- A window will open with a list of contacts with which messages have already been exchanged.
- Use your finger to swipe to the desired contact to view the chat and write.
- To write a message to a new contact, tap the symbol 🤳 and select the desired contact.

Use the virtual keyboard to enter the text in the text field and then tap the send •

symbol > .



Note:

You can make calls to a contact directly using the 🔛 handset symbol. ۲



Pressing and holding a contact or speech bubble takes you to additional functions.

### Quick access - sound setting

There are three ringtone modes:

- 1. Ringtone
- 2. Silent
- 3. Vibration

Tap a ringtone to switch to the respective mode.

Press the symbol **t** to open the sound settings.

## Wi-Fi quick access

Tap Wi-Fi to enable/disable it.

To set up a Wi-Fi connection, proceed as follows:

- Press the gear symbol **(**) to access the setup.
- If a Wi-Fi network is available, you need to enter the name and, if encrypted, the password.
- If the password has been entered correctly, the phone will be automatically connected to the Wi-Fi network.

Note:

In the Wi-Fi settings, move the ON/OFF switch (at the top right) to the "ON" position; alternatively, Wi-Fi can be enabled by tapping the switch.



#### Bluetooth quick access

Tap Bluetooth to enable/disable it.

To set up a Bluetooth connection, proceed as follows:

- Press the Bluetooth gear symbol **t** to access the setup.
- Press "Pair new device" to start searching for the Bluetooth device such as a Bluetooth hands-free device or another phone.
- If the right Bluetooth device has been found, tap it to start pairing; if a password is required, please refer to the relevant device.



#### Note:

X6s is only visible to other Bluetooth devices when a Bluetooth menu is enabled.

# GPS quick access

Tap GPS to call up the window to turn it on/off.

In the GPS mode, the location setting should be set to "High accuracy" to ensure the best possible location result is achieved.

The GPS mode enables Bea-fon to display the weather data correctly and use special functions such as the Security Zone and the SOS function.

#### Torch quick access

Tap torch to turn the LED light on/off.

## Airplane mode quick access

Tap airplane mode to enable/disable it.

When the airplane mode is enabled, the mobile communication units (GSM, UMTS, Bluetooth, and WLAN) are switched off. As a result, radio waves are no longer transmitted. However, you can still use all other functions.

# Quick access settings

Einstellungen

Tap "Settings" to go to the Bea-fon settings.

Or select the settings symbol on the Apps page. Here you will find all settings related to the Bea-fon app.

Note:

You can also use the Bea-fon settings to access the Android settings.



#### Quick start

The quick start is a simple function that enables you to access any app at any time and from any page.

The settings quick start can be found in the following menu:

Settings – Desktop settings – Quick start

Here you can select the desired app in a selection list.

Note:

Unless Quick Start is selected or deleted, Google Assistant is used as the default setting.



Anzeige Einstellungen	Wetter anzeigen 🧠	
	Wetter Ort	Menu st
	Uhrzeit und Datum anzeigen 🔍	
	Informationen anzeigen 🤍 🤜	Here you d
	Hintergrund ändern	items in th
	Display Einstellungen	
Desktop Einstellungen	Vibration Feedback Dauer	
	Schnellstart	
	Kachel Layout	
	Kacheln Bearbeitungsmodus 🤍	
	Zurücksetzen auf Auslieferungszu	stand
	Benachrichtigungen zurücksetzen	1
Sperrbildschirm Einstellungen	Sperrbildschirm 🗨	
	Passwort	
	Muster	
SOS Einstellungen	Allgemeines	SOS Status 🔍
		Alarmsignal 🤍 🗨
		Hilferuf
		SOS Anruf 🤍
		SOS SMS senden 🤍 🥌
		Euronotruf
		Titel
		Hilferuf
		Positionserkennung 🤍 🥌
	Notfallkontakte	
Android Einstellungen		
Programme deinstallieren		
Beafon Launcher beenden		
Informationen	Über uns	
	Datenschutz	
	Version	
		50

#### structure

ou can get an overview of all menu in the settings.

# Settings

Einstellungen

Tap the Settings tile to go to the Bea-fon Desktop settings.

Einstellungen	
Display settings	Here you can set displays on the desktop page including the background image.
Desktop settings	These settings apply to the tiles, including the vibration intensity, when pressing a tile and resetting the settings.
Lock screen	The lock screen protects the phone from unauthorised access. This can be done by means of a password or pattern.
SOS settings	Here you can make all settings for an appropriate SOS emergency call.
Android settings	Here you can access the Android system settings
Uninstall apps	Here you can uninstall all apps that are installed on the phone (except system apps).
Exit the Bea-fon Launcher	To enter the Android Launcher, simply exit the Bea-fon Launcher
Information	Brief description of Bea-fon and privacy text

# Security zone (only for devices with SIM function)



The security zone is a position-dependent function, which requires a starting point in order to create a security zone radius.

When you leave the security zone, the saved security zone contacts are notified via SMS with a predefined message, time and location.

The following settings are available:

#### General

#### **Starting point**

The starting point marks the centre point of the radius from where the security zone starts.

Tap the icon on the right to set the starting point.



The app will try to determine the location within up to 60 seconds.

If the location detection was successful, the detected address will be displayed under the title "Starting point". (Internet connection must be available to determine the location).

If no location has been determined or appears too imprecise, try repositioning the phone slightly and repeat the process.

Ideally, a GPS signal would be the most accurate way to determine the location.

#### Coverage

Specify the radius of the security zone.

You can set up a security zone from 100 metres to 10 km by moving the slider to the left or right in 100-metre increments.

The distance values are based on a radius from the starting point.

#### Time interval

This option can be used to set time intervals of the position request.

To do this, move the slider to the left or right. You can set intervals from 15 to 60 minutes.

#### Title & News

If you leave the SOS security zone, the app will send an SMS message to the saved SOS contacts.

The title and contents can be changed as desired.

#### Zone

Here you can enable or disable the security zone.

If the security zone is left, an SMS with the location details and the time will be sent along with an address, if any.

Important:

• Once the security zone has been left, you can request the location by making a call. This requires that the requesting contact is stored in the security zone.

#### Security zone contacts

Add contacts to be notified. Click on "Add +" to call the phonebook and select the desired contact. To delete contacts, press the red X next to the contact name.

Note:

- The location detection is based on the respective circumstances.
- The phone tries receiving a GPS signal, therefore, it is necessary to get "a visual contact" to the satellites (at least 3 satellites are required).
- If no GPS signal is available, an attempt will be made to detect an approximate location and/or address using the mobile radio cells, but it may differ considerably from the actual location.

## SOS emergency call (only for devices with SIM function)



The SOS app is a simple function that can save lives at a crucial moment. You can save any number of contacts and an SMS notification.

sos Nature These SOS numbers, which can initially be saved in order, are automatically dialled in case of an emergency. Pressing the SOS tile triggers the SOS alarm.

Once the emergency call is enabled, a warning tone will sound so that people near you will also be able to hear it (this alarm is optional and can also be switched off).

The emergency call timer is enabled simultaneously, which runs to 0 depending on your setting (10 seconds to 1 minute). It will start with the location detector if enabled (max. 30 seconds).

After that, an SOS SMS will be sent to all the SOS numbers saved, if enabled with the location detector! (Optional)

As a next step, if the first SOS number is dialled; if this is not available, the next number will be dialled automatically, etc.

The phone tries to reach the SOS contact for approx. 19 seconds (based on the connection set-up). If it is not reached, the phone will terminate it automatically and select the next SOS number.

This function prevents a call from being forwarded to the mobile box. Pressing the circle on the display terminates the emergency call.

The blue symbol 🔇 shows the number of SOS calls left.



#### Important:

- Please ensure that your SOS contacts set the mobile box activation no sooner than 20 seconds.
- The SOS emergency call tries to reach all saved SOS contacts no more than two times, then the emergency call is terminated.
- During an emergency call, the hands-free function is activated automatically.
- Do not hold the phone to your ear!

Note:

The SOS emergency call tries to reach all saved SOS contacts no more than two times, then the emergency call is terminated.

#### When using a prepaid card

Always ensure for sufficient funds on your prepaid card, since private emergency call numbers cannot be dialled without sufficient funds.

Outside of your network operator's home network, the international SOS 112 can usually still be called.

Note:

If you save emergency call numbers such as rescue, police, fire department, etc., you must clarify this in advance with the respective institutions. No liability is assumed for possibly incurred costs if you call by mistake.

#### SOS app settings

The SOS settings can be found in the following menu: Settings – SOS settings

The following menu items can be found in the SOS settings:

#### General SOS support (On/Off)

Here you can enable or disable the SOS key or the SOS function.

#### Alarm signal (On/Off)

You can disable the alarm or enable the silent alarm (vibration only).

#### Euro emergency call

The Euro emergency call is prompted in the following situations: If no SIM card is available, the SOS emergency call 112 will be prompted. If none of the indicated SOS contacts have been reached after 2 attempts.

#### SOS dial (On/Off)

With this setting disabled, no SOS number will be dialled.

#### Send message (On/Off)

As an option, you can also send an SOS SMS to all SOS contacts in addition to the SOS emergency call. Make sure that the SOS receiver uses an SMS compatible device. (Mobile device).

#### Title & Help

If the SOS call is started, this text is sent to the SOS numbers. The text can be changed as desired.

#### Location detection (On/Off)

If an SOS alarm is initiated, the phone will try to detect its location. The location information is also attached to the SOS SMS, including a web link (a web browser is required to open this link).

Important:

- To detect the location, the following menu item must be enabled: Settings -Android Settings - Location: Mode ON
- Bea-fon assumes no liability for the accuracy or reliability of the location detection!
- Ensure that Beafon Launcher has all the necessary rights.

#### **Managing SOS contacts**

Add contacts to be notified in an emergency.

Press "Add +" to call up the phonebook and select the desired contact.

To delete contacts, press the red **X** next to the contact name.

#### Remote maintenance (remote help)



The pre-installed "Quick Support" app from TeamViewer enables you to allow other people to access your mobile device or share the screen with other people.

With Quick Support set up on your computer or mobile device, you can get technical support in no time. With Quick Support, a person of your choice can remotely access, control and check your mobile device for quick troubleshooting.

Note: Beafon Mobile GmbH will not guarantee the functionality of this app and will not provide any support as this is a third-party app. Should you have any questions regarding the app, please contact TeamViewer directly: <u>https://www.teamviewer.com/de/</u>